

# Western Reserve Historical Society, History Center

10825 East Boulevard, Cleveland, Ohio 44106

[www.wrhs.org](http://www.wrhs.org)

216-721-5722

## Museum Description

Western Reserve Historical Society, a private nonprofit 501(c) (3) educational institution, encourages the public to explore the history of Northeast Ohio and its impact on regional, state, national, and international history. The WRHS History Center in University Circle is comprised of the Research Library, the Crawford Auto-Aviation Museum, the Chisholm Halle Costume Wing, the Bingham-Hanna & Hay-McKinney Mansions, Kidzibits Hands-on Family Gallery and the Euclid Beach Park Grand Carousel.

## Volunteer Overview

Volunteers work closely with the WRHS History Center team to facilitate and enhance experiential learning opportunities and to provide exceptional guest service and ensure that all guests to the History Center have a positive and memorable experience.

## Hours

10 am to 5 pm Tuesday-Saturday

12:00 pm to 5:00 pm Sunday

There are additional hours for special events and private parties. They will become available as the events are booked.

## Job Description

### Carousel Spotter

This position reports to the Carousel Operator.

## Duties of Volunteer

Support the carousel operation by upholding guest services standards & maintaining rider safety. These are clearly stated in the Carousel Operating Manual. They include:

- a. Greet guests in a cheerful manner
- b. Follow and enforce all rules of the ride.
- c. Watch for guests that may need assistance getting on or off the carousel.
- d. Before starting the ride... make sure guests are seated properly, standing near and holding on to their child, all gates are closed and latched.
- e. Do not leave the carousel unattended while it is in motion.
- f. Minimize conversations and focus on the ride and guest safety.
- g. Be alert at all times – no use of electronic devices.

Keeps supervisors informed of key issues – including safety, maintenance, and guest service issues. Inform supervisor of all guest feedback – positive and negative.

Performs duties in a safe and efficient manner to maintain a safe work environment.

Ensures high standards of WRHS by actions, appearance, and attitude at all times and in all places.

## Qualifications

The ideal volunteer should have an enthusiasm for working with people of all ages and backgrounds. The person will be energetic and exude a positive attitude. Previous experience working with the public is a plus. The volunteer will be observant, tactful, tolerant, honest, and alert. He/She will be able to stand for long periods of time.

## Requirements:

An individual volunteering for the WRHS must undergo an investigation into his or her background as a condition of placement. The volunteer is also required to follow the WRHS dress code policy which is business casual. This means dress slacks or skirt and a collared shirt. Volunteers will be provided with a name badge which will be required to wear during their shift.

## Volunteer benefits

Free parking; energetic and team oriented environment. One free carousel ride per shift!

For more information contact our volunteer office at 216-721-5722 x1404 or [kkelly@wrhs.org](mailto:kkelly@wrhs.org).