



Euclid Beach Park Grand Carousel

Join Our Carousel Volunteer Team

Volunteers work closely with the WRHS Cleveland History Center (CHC) team to facilitate and enhance experiential learning opportunities, to provide exceptional guest service, and to ensure that all guests to the CHC have a positive and memorable experience.

Cleveland History Center Public Hours

12 pm to 8 pm Thursday

10 am to 4 pm Friday-Sunday

There are additional hours for special events and private parties. They will become available as the events are booked. Shifts for evening events are generally 5 pm to 9:45 pm.

Job Description...Carousel Spotter

This position reports to the Carousel Manager.

Duties of Carousel Spotter Volunteer

Support the carousel operation by upholding guest services standards & maintaining rider safety. These are clearly stated in the Carousel Operating Manual. They include:

- a. Greet guests in a cheerful manner
- b. Follow and enforce all rules of the ride.
- c. Watch for guests that may need assistance getting on or off the carousel.
- d. Before starting the ride... make sure guests are seated properly, standing near and holding on to their child, all gates are closed and latched.
- e. Do not leave the carousel unattended while it is in motion.
- f. Minimize conversations and focus on the ride and guest safety.
- g. Be alert at all times – no use of electronic devices.
- h. Keeps Carousel Manager informed of key issues – including safety, maintenance, and guest service issues. Inform the Carousel Manager of all guest feedback – positive and negative
- i. Performs duties in a safe and efficient manner to maintain a safe work environment.

j. Ensures high standards of WRHS by actions, appearance, and attitude at all times and in all places.

Qualifications

All volunteers should have an enthusiasm for working with people of all ages and backgrounds. They should be energetic and exude a positive attitude. Previous experience working with the public is a plus. The volunteer will be observant, tactful, tolerant, honest, and alert. Knowledge of the history of Euclid Beach Park and the Carousel is also a plus but not a requirement. Volunteers will be provided with information during orientation.

The Carousel Spotter Volunteer will be able to stand for long periods of time and able to lift a minimum of 25 pounds.

Requirements:

An individual volunteering for WRHS must undergo an investigation into his or her background as a condition of placement. The volunteer is also required to follow the WRHS dress code policy as described in the employee handbook. Volunteer must successfully complete a Carousel Spotter Training Program and agree to attend training updates as they are scheduled throughout the year.

Volunteers will be provided with a name badge which will be required to wear during their shift.

Volunteer benefits

Free parking; energetic and team-oriented environment. Food Service and Retail Discounts.

For more information contact visit <https://www.wrhs.org/get-involved/volunteer/> or email info@wrhs.org.